



When you need a little help to stay at home...

Sunrise Home Care Agency

... is just a phone call away.

Home Care Aides

We do not hire anyone to care for you if we would not want that person in our own home!

That statement is at the heart of this agency and will never change. Our Home Care Aides are simply the best. We take pride in each of our home care aides and we take the time to make sure that each person hired to care for you meets our rigid standards and completes each step of our screening process. No one is sent to your home – ever – unless they receive the following:

Personal structured Interview. We meet each applicant one-on-one to discuss and evaluate his or her history, values, goals and skills. We document each step of the process. If we do not determine that the applicant to be a caring and competent individual, the hiring process ends *immediately*.

Reference Checks. We perform multiple reference checks on each applicant. Reference checks must include professional references so we can check on reliability, work ethic and eligibility for rehire. We do not accept references from family members.

Clear Background Checks. We run **two** independent background checks. Each applicant receives an immediate Washington State Patrol check (WATCH) and then an FBI fingerprint Background Check through Washington State. The results of each Background Check are personally reviewed. We inform each employee that we reserve the right to repeat this process at any time we deem necessary during his or her employment.



Orientation to our Company Policies and Procedures. We set the standards in stone and grant no exceptions. Each home care aide is personally guided through each policy and procedure, job expectations and standards, client's right and advocacy plus so much more. We believe a thoroughly prepared home care aide will be able to successfully meet your needs

Training. Each of our home care aides receive personalized instruction on exactly how to meet your individualized needs and expectations before they knock at your door. Supervisors eagerly meet with you and your home care aide in your home to give additional and unique instruction so you are cared for safely and comfortably. We meet and exceed all required training standards.

We don't stop to ensure your safety and satisfaction.

Home care aides are personally supervised and evaluated directly in the homes of our clients. We know it is essential to follow up and routinely observe them actually giving care. We provide one-on-one additional training as your needs change. We take the time to ask and listen to you, as your input is the essential foundation of our services.

We make sure each home care aide successfully completes all state-mandated training within specified time frames. We offer additional training to each home care aide to edify and improve his or her skills. Many of our home care aides have special interests and want to improve their knowledge in a certain area or many areas. Because we have our own comprehensive **Caregiver Training Program** we can work with each individual home care aide and meet his or her interests and needs.



Because of all of our efforts we receive **Testimonials** from the persons we to whom we provide care. Families, too, often call to let us know of their happiness regarding the care their loved one receives from us.

We will never stop trying to have the best home care aides for you.