



Case Management

Case Management means assistance to a recipient and family (or significant other) to obtain, maintain, or develop appropriate resources.

- This involves obtaining or providing the full range of outreach and support services to help recipients establish and maintain respected positions within their community, including but not limited to: housing, income, employment, and other productive activities.
- Case management provides community support and intervention, as well as, crisis services and resolution. A range of activities to monitor, facilitate and, if necessary, intervene to improve access to and the continuity and effectiveness of treatment.
- This may include service coordination and linking clients with other social and economic resources, including mental health services, medical care, housing employment, education, and other community services. Some of these activities may be performed without the client present and may be conducted with other persons important to the client's treatment (i.e., collaterals).